Our promises to you

kent.gov.uk
“The Kent Pledge is the promise that Kent County Council makes to you whilst you are in care to help make sure that your time in care is the best it can possibly be.”

“There are 6 promises that we make to you whilst you are in our care. These cards explain what these promises are and how they will help you. Your Social Worker or another adult will be happy to explain them to you.”
A sense of belonging

“I feel like I belong because the people around me care about how I feel and listen to what I need.”
Kent says:

“
We promise to find you somewhere safe to live, and if we can, help you keep in contact with your family and friends.
”

Happy for now

Tick here if you understand this promise and think it’s being kept

Have we kept our promise?

If you don’t think so, talk to your Independent Reviewing Officer, Social Worker, Personal Adviser or Advocate, who will listen and try to improve things for you.

Kent Pledge
Good memories for the future

“Doing things that make me happy is the best feeling. The next best feeling is thinking about the happy times.”
We promise to support you with your hobbies and interests, and help you build memory books of the important people and places in your lives.

Kent says:

Happy for now
Tick here if you understand this promise and think it’s being kept

Have we kept our promise?
If you don’t think so, talk to your Independent Reviewing Officer, Social Worker, Personal Adviser or Advocate, who will listen and try to improve things for you.

Kent Pledge
An adult will always be here for you

“Because I know an adult is always here for me, I feel safe and secure.”
Kent says:

“We promise to make sure that you know who the important people are who will be supporting you while you are in care, and how you can speak to them.”

Happy for now
Tick here if you understand this promise and think it’s being kept

Have we kept our promise?
If you don’t think so, talk to your Independent Reviewing Officer, Social Worker, Personal Adviser or Advocate, who will listen and try to improve things for you.
A good education is very important

“I want to do the best I can because then I have a better chance of being happy and successful when I grow up”
Kent says:

“"We promise to work with your school, so that you can do your best and help you catch up if you fall behind. We will praise and reward you when you work hard."

Happy for now

Tick here if you understand this promise and think it’s being kept

Have we kept our promise?

If you don’t think so, talk to your Independent Reviewing Officer, Social Worker, Personal Adviser or Advocate, who will listen and try to improve things for you.

Kent Pledge
Supporting your interests and needs

“I like it when adults ask me what I like to do and need, and take me seriously. I know then that I am important to them.”
Kent says:

"We promise to look after you. We will make sure you get the chance to tell us how you feel, what you are interested in and what you like and don’t like"

Happy for now
Tick here if you understand this promise and think it’s being kept

Have we kept our promise?
If you don’t think so, talk to your Independent Reviewing Officer, Social Worker, Personal Adviser or Advocate, who will listen and try to improve things for you.

Kent Pledge
Growing up

“It is good for me to know someone is thinking about what will happen to me as I get older.”
Kent says:

“ We promise to look after you as you grow older and celebrate important events in your life, such as your birthday, moving from Primary to Secondary school and others! ”

Happy for now
Tick here if you understand this promise and think it’s being kept

Have we kept our promise?
If you don’t think so, talk to your Independent Reviewing Officer, Social Worker, Personal Adviser or Advocate, who will listen and try to improve things for you.
Things not going right?

What should you do if you don’t think these promises are being met:

• You can always speak to your Social Worker

• You can ask for an advocate (this is a person who can help speak up for you)

To contact them:
YLF Telephone: 01622 683815
Email: advocacy@ylf.org.uk
Website: ylf.org.uk
Our Children and Young People’s Council is a group of young people in care who meet up in the school holidays.

The meetings give you the chance to make friends and have your say about how things could be better for children in care.

To find out more speak to your Social Worker, or:

Telephone 03000 412777
Email: VSK_participation@kent.gov.uk